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### Trainer Information

**Alex Hall** has worked in the clinical IT industry since 2002, both with pharmacy IT, and since 2006 with GP surgeries. Having worked as a trainer for the majority of this time, Alex has been involved with all aspects of IT on a practical, working level, whether it's giving one-on-one training to a GP, nurse, or admin member of staff, training a group of surgery/pharmacy staff, or presenting to 300 members of a national user group.

### Booking Information

To book a place/s email

[bookings@networkforpractices.co.uk](mailto:bookings@networkforpractices.co.uk)

*Our acceptance of your booking brings into existence a legally binding contract between us on the following Terms & Conditions - If places are booked but cancelled before payment has been made or a candidate DNAs, the fee will remain due. Cancellations will attract a refund if the course is subsequently fully booked. To avoid any confusion, we ask that Cancellations are by email only. We will make every effort to resell the cancelled place. Where places are free a £25 charge will be applied to cancellations/DNAs. Payment is required within 30 days from date of invoice.*

## Read Coding – The Essentials

**Date:** 3<sup>rd</sup> December 2024  
**Times:** 1330-1630  
**Venue:** Microsoft Teams Online Platform

**Places available:** 10

**Fee/s:** NfP Members £60  
Non Members £105

**This workshop is suitable for: Summarisers / Staff Responsible for QAIF, Enhanced Services and Workflow or Correspondence management**

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### Introduction

Learn how to master your surgery's coding in order to maximise both efficiency and profitability.

### Aims & Objectives

- Understanding the need for read coding
- Successfully navigate the hierarchy in order to find the correct code
- Understand the consequences of both good, and bad coding
- Utilise templates to ensure all relevant information gets recorded
- Run a modern, electronic recall system

### Learning Outcomes

By the end of this session candidates should be able to:

- Add all the correct codes necessary, whilst avoiding duplications
- Successfully navigate templates
- Reduce coding errors
- Speed up working practices through greater efficiency
- Allow the CCG/LHB to extract reports without impacting the practice
- Maximise practice efficiency and profitability
- Improve patient safety