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## Trainer Information

**Roger Hoke** has had a long career in healthcare and teaching - both within the hospital and university environment and has a wealth of experience in teaching clinical skills.

Having graduated with an Honours degree in Applied Biomedical Science from the University of Portsmouth, he proceeded to obtain a Post-Graduate Certificate in Teaching and Learning in Higher Education.

He is also a Registered Operating Department Practitioner and sits on the Executive Committee of the National Association of Phlebotomists. A regular contributor to NAP Newsletters, he is also the Editor and co-author of the NAP Manual & Practice Portfolio. He is also the author of 'Phlebotomy'; co-author of the European Federation of Laboratory Medicine - Phlebotomy Standard, in addition to being an Expert Witness for NHS Litigation Authority (Phlebotomy Injuries).

### To book a place/s email

[bookings@networkforpractices.co.uk](mailto:bookings@networkforpractices.co.uk)

*Our acceptance of your booking brings into existence a legally binding contract between us on the following Terms & Conditions - If places are booked but cancelled before payment has been made or a candidate DNAs, the fee will remain due. Cancellations will attract a refund if the course is subsequently fully booked.*

*To avoid any confusion, we ask that Cancellations are by email only. We will make every effort to resell the cancelled place. Where places are free a £25 charge will be applied to cancellations/DNAs. Payment is required within 30 days from date of invoice.*

# Phlebotomy Training

**Date:** 8<sup>th</sup> October 2024  
**Times:** 0930-1630  
**Venue:** Priory Road Medical Centre, Swindon, SN3 2EZ  
**Places available:** 14  
**Fees:** NfP Members £105 / Non-Members £150

**This workshop is suitable for: Nurse Associates, GP Associates, HCSWs, Pharmacy Technicians, HCAs and other appropriate staff**

*The full training day is an **Introduction to Phlebotomy** to prepare candidates for supervised clinical practice which is essential for safe patient care. Competency is then gained through clinical supervision and experience with a variety of patients, back at Practice.*

## Learning Outcomes - Participants will have:

- An understanding of the basic anatomy and physiology relevant to phlebotomy
- An understanding of problems that are possible to encounter with phlebotomy
- A foundation of knowledge on which to base practical solutions to problems likely to be encountered
- An understanding of safe practice
- An understanding of pre-analytical errors and the correct procedure necessary to achieve appropriate diagnostic results
- A safe and secure approach to good practice when obtaining venous blood sample, and the application of health and safety measures relevant to the procedure
- An understanding of the need for the application of standard precautions for infection prevention and control
- All techniques taught comply with the recommendations from the National Association of Phlebotomists, and International Standards (Clinical Laboratory Standards Institute (CLSI) & (EFLM) European Federation of Laboratory Medicine).

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## AM

- Overview of phlebotomy in the UK – importance of a standard procedure
- Importance of correct patient identification
- Incidence of 'Wrong Blood In Tube'
- Pre-analytical errors – causes / effect and ways of avoidance
- Standard Precautions - Health & Safety (Sharp Instruments in Healthcare) Regulations 2013
  - needle stick injury
  - Hep B vaccination
- Technique
  - Applying disposable tourniquets
  - Practice palpating veins
  - Skin prep / gloves / Best Practice
- A & P of arm
  - Choosing suitable veins
  - Nerves, tendons, arteries
- Blood Specimens
  - fasting / non-fasting / time
  - Order of draw
- Questions & Answers

## PM

- Practical session using vacuum tubes and needles
- Applying tourniquet & Order of Draw
- Practical - Winged Collection Sets & operation of safety guards
- Finding 'difficult veins' and clinical conditions that can present problems

*"Interesting, engaging and fun"*

*"Very interactive session – clearly explained"*

*"Roger is really knowledgeable, but also very funny"*

**All Candidates attending the full day Introduction training will receive a copy of 'Phlebotomy' by Roger Hoke and a copy of the NAP Manual & Practice Portfolio (which includes the assessment section).**

**Registered Office: Frome Medical Centre, Enos Way, Frome, Somerset, BA11 2FH**

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