



Network for  
Practices Ltd

[www.networkforpractices.co.uk](http://www.networkforpractices.co.uk)

### Trainer Information

**Richard Marriot** is a seasoned primary care director/manager, involved in designing, implementing, and delivering NHS operational activities and improvement since 2006.

Formally in the military, Richard has a passion for supporting organisations and individuals in their intentions to develop and improve. In addition to supporting Network for Practices in their delivery of improvement and support across the UK, Richard has also been employed as an Associate Trainer for Thornfield's [FPM] where he delivered the GP Forward View developments as well as Institute for Leadership and Management [ILM] training.

As a former Head of Fraud Investigation in the NHS, Richard has a wealth of experience in investigation management and training police and investigative agencies in their ability to conduct effective investigative and interview technique.

### Booking Information

To book a place/s email

[bookings@networkforpractices.co.uk](mailto:bookings@networkforpractices.co.uk)

*Our acceptance of your booking brings into existence a legally binding contract between us on the following Terms & Conditions - If places are booked but cancelled before payment has been made or a candidate DNAs, the fee will remain due. Cancellations will attract a refund if the course is subsequently fully booked. To avoid any confusion, we ask that Cancellations are by email only. We will make every effort to resell the cancelled place. Where places are free a £25 charge will be applied to cancellations/DNAs. Payment is required within 30 days from date of invoice.*

## Interview Skills - Investigative Interviewing

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Date:	9 <sup>th</sup> October 2024	
Times:	1330 - 1630	
Venue:	Microsoft Teams Online Platform	
Places available:	12	
Fee/s:	NfP Members	£60
	Non Members	£105

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**This workshop is suitable for: Any professional employed within primary care who has direct management responsibility to or for a workforce and its development may value the benefit of this workshop.**

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### Introduction

This NfP course relating to the development of effective interview methods through the development of investigative interviewing models provides senior and mid-management staff with an ability to forensically develop their methods of gathering information through interview means. The course focus on well-formed practices, developed by UK-wide, investigative agencies and solicitors dealing. The models delivered by this course are ideal for applying in all interview scenarios, including recruitments interviews, disciplinary interviews, or appraisal gatherings. The models form a consistent approach to information gathering and are ideal when applied by organisational staff as 'their way' to work effectively together in gathering detail.

### The intended learning outcomes

By the end of this course, you will have gained understanding in:

- The values of applying the PEACE Model.
- Effective 'account' gathering using conversation management.
- How to research and prepare for a thorough interview
- How to apply the effective use of open and closed questions.
- Describe the components of good communication skills.
- The use of safe and effective management of vulnerable interviewees.
- Conducting interviews to the highest ethical standards.
- Identifying and developing best working interview practices.
- Setting an effective information gathering culture through interview means.
- Applying both conversation management and cognitive methods of interviewing.
- Demonstrating handling documentary and physical exhibits during interviews.

**Registered Office: Frome Medical Centre, Enos Way, Frome, Somerset, BA11 2FH**

Network for Practices Ltd Company No 06435074. - Incorporated at Companies House, Cardiff 22<sup>nd</sup> November 2007