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Trainer Information

Richard Marriot is a seasoned primary care director/manager, involved in designing, implementing, and delivering NHS operational activities and improvement since 2006.

Formally in the military, Richard has a passion for supporting organisations and individuals in their intentions to develop and improve. Currently working in, Greater Manchester, Richard has previously been employed in practice and programme manager positions, delivering programmed change across England and Wales.

In addition to supporting Network for Practices in their delivery of improvement and support across the UK, Richard has also been employed as an Associate Trainer for Thornfield's [FPM] where he delivered risk, change and contingency management. Passionate around supporting organisations and their need to remain resilient.

Booking Information

Our acceptance of your booking brings into existence a legally binding contract between us on the following Terms & Conditions - If places are booked but cancelled before payment has been made or a candidate DNAs, the fee will remain due. Cancellations will attract a refund if the course is subsequently fully booked. To avoid any confusion, we ask that Cancellations are by email only. We will make every effort to resell the cancelled place. Where places are free a £25 charge will be applied to cancellations/DNAs. Payment is required within 30 days from date of invoice.

Effective Management, Resilience and Contingency

Date: 13th August 2024

Times: 1330 - 1700

Venue: Microsoft Teams Online Platform

Places available: 12

Fee/s: NfP Members £60

Non Members £105

This workshop is suitable for: those individuals who have the responsibility within organisations to manage risk, resilience and the application of contingency. Of value also to operational managers who apply day-to-day operational decisions.

Background

Welcome to this Network for Practices workshop/webinar. The management of organisation risk and contingency is a challenge and a key requirement and skill of any practice manager. This short workshop/webinar will enable delegates to develop appropriate resilience understanding and processes relevant to their organisational profile and need. Recent experiences within primary care organisations have evidenced the need to be appropriately in-tune with the need for resilience planning and effective application of contingency.

Course Content

This session is provided in four bite-size parts, ideal for consuming greater understanding of contingency and resilience planning and applying – the parts concern:

- Part One: organisational resilience principles
- Part Two: organisational resilience and business continuity
- Part Three: the importance of collaboration
- Part Four: the attributes of organisational resilience

Learning Outcomes

The workshop intends that on the conclusion of the session, each delegate will:

- Be better positioned to assess their contingency risks.
- Be better informed on the principles that can be applied to enhance resilience within the organisations.
- Better understand the need for effective contingency planning, appropriate to the risks of the organisation.
- Better positioned to manage risks through collaborative approaches.
- Be better positioned to provide business owners with assurance.
- Be more confident around resilience and continuity.