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Consultant Information

Nicola Ford has spent almost 20 years working across a range of industries and sectors, gaining valuable experience from creating contracts and policies through to TUPE and management of complex cases. Nicola is now an independent HR consultant and strives to deliver high levels of customer service with a personal touch.

Alongside her HR experience, Nicola also enjoys delivering training that covers all areas of managing people. This includes how to recruit and onboard; making appraisals effective and purposeful; managing capability and conduct; leadership skills and how to drive employee engagement. She prides herself on delivering practical and informative courses.

Booking Information

To book a place/s email

bookings@networkforpractices.co.uk

Our acceptance of your booking brings into existence a legally binding contract between us on the following Terms & Conditions - If places are booked but cancelled before payment has been made or a candidate DNAs, the fee will remain due. Cancellations will attract a refund if the course is subsequently fully booked. To avoid any confusion, we ask that Cancellations are by email only. We will make every effort to resell the cancelled place. Where places are free a £25 charge will be applied to cancellations/DNAs. Payment is required within 30 days from date of invoice.

Managing Underperforming Staff: From Informal Steps to Dismissal

Date: 13th November 2024
Times: 1400 - 1530
Venue: Zoom Online Platform

Places available: 12

Fee/s:

NfP Members	£60
Non Members	£105

This course is suitable for: Practice Managers, Line managers and Partners

In this workshop, we address the crucial skill of effectively handling underperformance in the workplace.

This concise yet comprehensive session is tailored for line managers, covering essential strategies from initiating informal discussions to understanding the formalities of the dismissal process.

We focus on providing practical tools and legal insights to help you confidently support staff improvement and make informed decisions when you need to progress to a formal process.

This short workshop will help you as a line manager to:

- Know how to initiate informal discussions with staff
- Understand the legal framework you must follow
- Learn from the experts about tips and techniques to make the process as easy as possible.

Registered Office: Frome Medical Centre, Enos Way, Frome, Somerset, BA11 2FH

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